



# SFHN Dental Services Update

COMMUNITY AND PUBLIC HEALTH SUBCOMMITTEE  
SFDPH HEALTH COMMISSION

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STEVEN AMBROSE, DDS  
DIRECTOR OF DENTAL SERVICES, SFHN

## SFHN Primary Care-based dental clinics

- Silver Avenue Family Health Center (children 0-20 and pregnant women)
- Chinatown Public Health Center (children 0-20 and pregnant women)
- Southeast Health Center (children 0-20, pregnant women, adults, homeless, HIV+)
- Potrero Hill Health Center (children 0-20, pregnant women, adults, homeless, HIV+)
- Tom Waddell Urgent Care (homeless, HIV+)
- Juvenile Justice Center (incarcerated youth)

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**San Francisco**  
Department of Public Health

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Frequently Asked Questions

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## Our Services

### Dental Services

#### Clinical Services Offered

- Oral Examinations
- X-Rays
- Prophylaxis (cleaning)
- Scaling and Root Planing
- Fluoride Treatment
- Dental Sealants
- Fillings--Amalgam and Composite
- Uncomplicated Extractions
- Occlusal Adjustment
- Temporary Crowns
- Temporary Fillings
- Pulpotomy
- Incision and Drainage - Oral Abscess
- Anterior Root Canal - Southeast and Potrero Hill Health Centers

#### Clinical Services Not Offered

- Teeth replacement - Such as dentures, partials, bridges, implants
- Permanent Crowns
- Surgical extractions - Impacted wisdom teeth
- Periodontal Surgery
- Temporomandibular joint problems (TMJ)
- Root Canal - Posterior teeth
- Bleaching
- Denture adjustments

#### HELPFUL LINKS

##### Dental Referrals

Dental Care Referral Resources:  
**English, Chinese, Spanish**  
CHDP Dental Referral Directory:  
**English, Chinese, Spanish**

## Screening for all SFUSD kindergartners

### Expansion of school based programs in 2016:

- Sealants in fifth grade and middle schools – Willie Brown
- Fluoride varnish application in SFUSD preschools (11 sites and almost 500 children served March 2016-present)

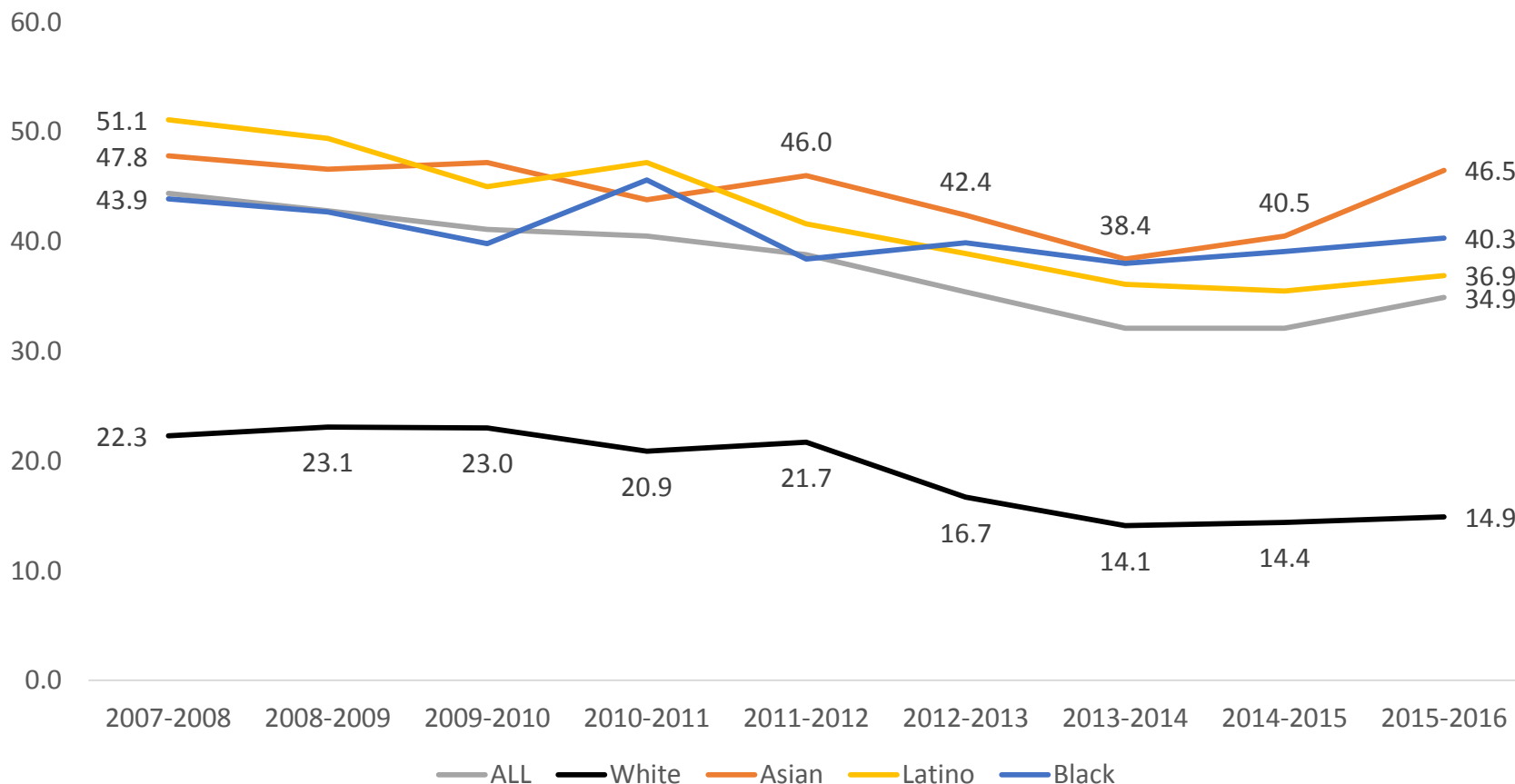
## Sealant application for second graders at 10-14 schools per year





- Five events per year
- Patients screened at Bill Graham Auditorium
- Patients transported to DPH dental clinics for treatment
- On average 60 patients treated per event

SFUSD kindergarteners caries experience by ethnicity,  
2007–2016



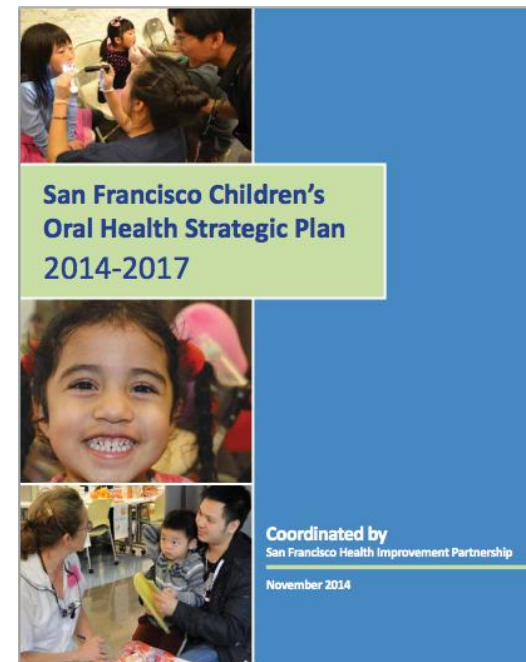
Data source: SFDPH-SFUSD-SFDS Kindergarten Oral Health Screening Program.

A coordinated citywide plan targeting specific efforts and organizations that can effect sustainable systems change to improve SF children's oral health with the mission that:

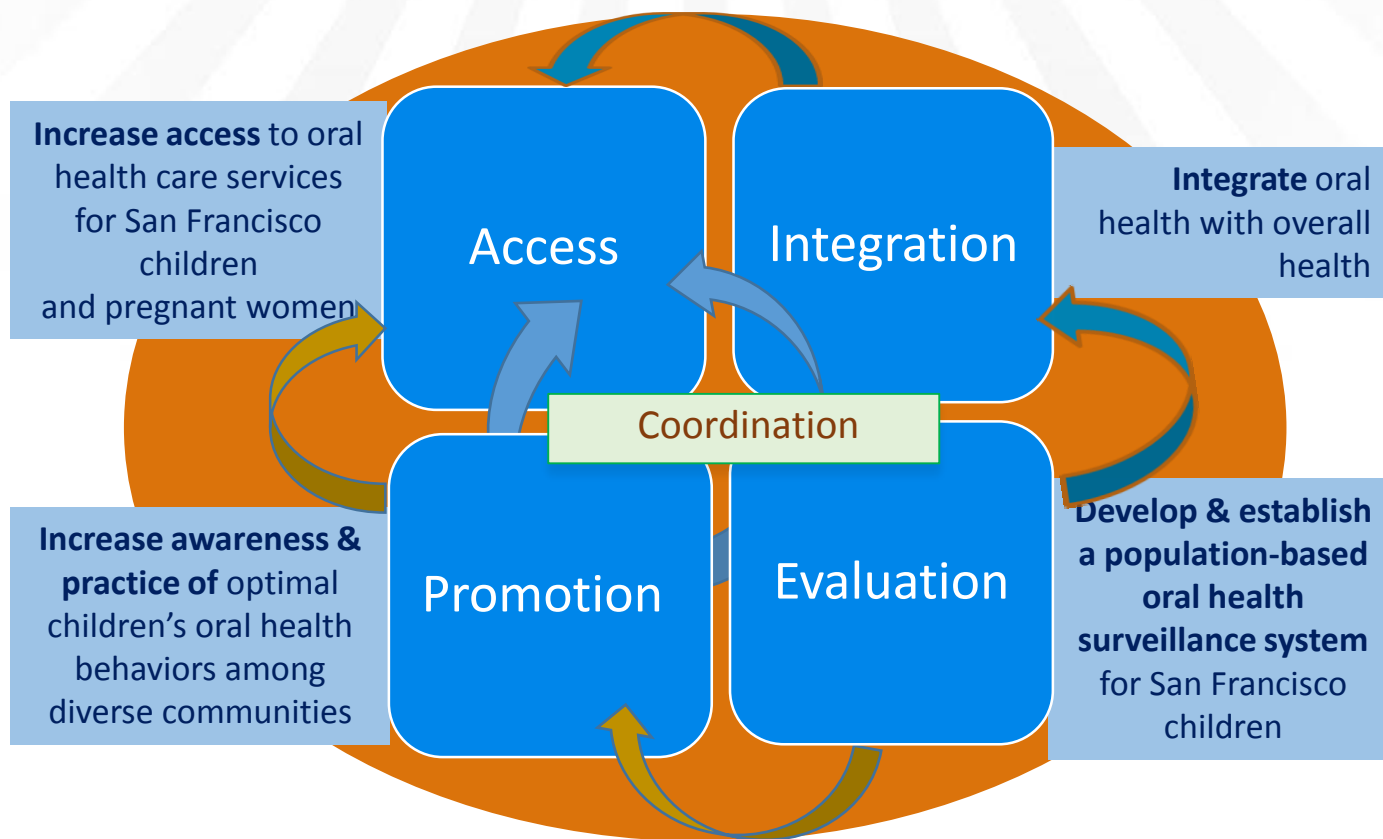
***All San Francisco children are caries-free***

#### Guiding Principles:

- Prevention
- Focus on:
  - ages 0-10 and pregnant women
  - other populations who are most at-risk
- Sustainable efforts
- Policy and systems levels change
- Coordinated city-wide efforts
- Inclusion of community perspective



# SF HIP Children's Oral Health strategic priority areas





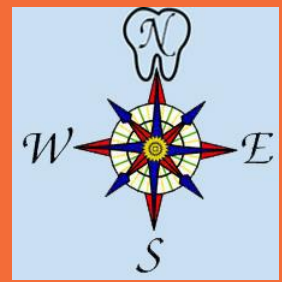
- Effective May 1, 2014, adult Denti-Cal benefits were restored
- First time benefits available since 2009
- Major challenge for SFHN Dental Services to maintain access to dental services for children

<b>San Francisco Health Network Membership</b>	<b>Child/Adult/Pregnant Insurance</b>	<b>Dental Services</b>
Enrolled SFHN Primary Care Medical Home patients	Children (0-20) Medi-Cal or Healthy Kids	Full SFHN Scope
	Adult Medi-Cal	Full SFHN Scope
	Pregnant Medi-Cal Pregnancy Only Insurance	Full SFHN Scope
	Healthy San Francisco	Emergency Care Sliding Scale Fee
Non SFHN Primary Care Medical Home patients	Children (0-20) Medi-Cal or Healthy Kids	Full SFHN Scope
	Adult Medi-Cal	Emergency Care
	Pregnant Medi-Cal Pregnancy Only Insurance	Emergency Care
	Healthy San Francisco	Emergency Care Sliding Scale Fee

All Sites	FY 13-14	FY 14-15	FY 15-16	Change 2013-16
Total Patient Visits	8847	9645	12246	+3399/+38%
Child (0-20 years)	5559	5351	6492	+933/+17%
Adult (>20 years)	3288	4294	5754	+2466/+75%

## Dental Staff FTE 2013-2016

Staff	FY 13-14	FY 14-15	FY 15-16
Dentists	4.5	5.25	7.25
Hygienists	1.5 (.7 clinical, .8 schools)	1.5 (.7 clinical, .8 schools)	2.1 (.8 clinical, 1.3 schools)
Dental Aides	9.9	11.9	13.8



## Primary Care True North Goal:

Strategy: improve population health

Reduce caries experience among SFUSD kindergartners to 32% (Relative improvement goals of 5%)

Many SFUSD kindergartners are SFHN patients, but it will take a few years for the effects of our Primary Care patient education and fluoride varnish application initiatives to be seen.

## Maternal, Child and Adolescent Health True North Goal:

Strategy: assure health equity/eliminate health disparities

Increase percent of children (ages 6 months to 6 years) most at risk for developing caries who receive fluoride varnish application from 71.5% to 76.5%.

The SF MCAH Child Care Health Program (CCHP) provides dental screenings with fluoride varnish application to over 1500 low income preschoolers, infants, and toddlers in the 50+ childcare centers they serve.



METRIC:

# Pediatric Fluoride Varnish

## Why we measure this:

Fluoride varnish is a highly effective preventative service that prevents dental carries, cavities, and poor oral health when started early at the age of 1 and given annually to children. These services can also save money (\$580) in cost of care for children over the course of a lifetime and demands minimal interruption to clinical workflows.

## Target:

Our target is **20%** relative improvement for all of SFHN PC and each individual clinic. Given our baseline of 16% in December 2015, we aim to have **33%** of eligible children in SFHN PC receive their annual fluoride varnish services by December 2016.

**1264** Children have received fluoride varnish

**4/7** Met relative improvement goal of 20% this month

**39%**  
We are **ABOVE** our RI goal of 33%!!

**92**  
Additional children were varnished this month!



Mrs. Lee brought her child to see me, she's been out of dental care for a year, because she was embarrassed about the fact that she couldn't pay the anesthesia fees the private dentist was asking for to fix her daughter's teeth. We talked about the many other options in the city for more affordable care. As the MA applied the varnish, she said she was so relieved that we could at least do something to help her daughter's teeth today.

- Continue to expand access to preventive and routine dental services for SFHN patients
- Introduce routine dental services at ZSFG (with support of 2016 HRSA grant) as part of expansion of dental services for homeless people
- Enhance referral processes by moving to eReferral for SFHN Primary Care patients
- Improve dental clinic spaces at Silver Avenue and Southeast
- Explore relocation of Tom Waddell Urgent Care's HIV and homeless dental clinic

